

Special Gifts Theatre Privacy Policy

Last updated: 10/6/2025

At Special Gifts Theatre (<https://specialgiftstheatre.org/>), we are committed to protecting your privacy and ensuring that your personal information is handled responsibly and transparently. This Privacy Policy outlines what information we collect, how we use and protect it, and your rights regarding your data.

1. Information We Collect

We collect information to provide better services for our users. We collect information in the following ways:

- **Personal Information:** When you sign up for our services, make inquiries, or otherwise communicate with us, we may collect information such as your name, email address, phone number, mailing address, and payment information.

2. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain our services.
- Improve, personalize, and expand our website and offerings.
- Communicate with you regarding updates, promotions, and other information.
- Comply with legal obligations.

4. Sharing and Disclosure of Information

We do not sell or rent your personal information. However, we may share information with trusted third-party service providers to help us operate our website and services. These third-party services may include:

Neon (CRM): We use Neon to manage our customer relationships and communications. Neon may collect or process data on our behalf, such as your contact details and interactions with our website.

<https://neonone.com/privacypolicy/>

Constant Contact (Email Communications): We use Constant Contact to manage and send email communications. If you subscribe to our newsletter or opt-in for updates, your email address and other contact details will be stored and processed by Constant Contact.

https://www.constantcontact.com/legal/privacy-notice?_ga=2.217520210.573679099.1753148974-865192479.1753148974

Textedly (SMS Text Communications): We use Textedly to manage and send SMS text message communications. If you are enrolled in our programs you will opt in/ out of text message updates when completing your Comprehensive Registration Profile. During that process, we do remind them that messaging and data charges may apply and that they can opt-out at any time by replying STOP and that HELP provides them more information. If enrolled, your phone number and other contact details will be stored and processed by Textedly. <https://www.textedly.com/privacy-policy>

Telzio (Voice phone and SMS Text Communications): We use Telzio to receive and make phone calls and SMS text messaging. If you contact Special Gifts Theatre, you will be asked if you would like to provide your phone number and if you would like to opt in to receive SMS-based nonfictions regarding programming. Message and data rates may apply, message frequency may vary, you can text HELP to or call 847-564-7704 for support, or STOP to opt-out at any time. Your phone number will not be shared with any third parties for marketing or promotional purposes.

<https://telzio.com/legal/privacy>

Google for Nonprofits: We use Google for Nonprofits to manage and send emails and collect registration information and administer surveys. Your contact and registration information will be stored and processed by Google.

<https://policies.google.com/privacy?hl=en-US#intro>

These third-party providers are only permitted to use your information in accordance with our instructions and applicable data protection laws.

Data Privacy: Mobile information will not be shared with third parties/ affiliates for marketing purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Opt-out: If you wish to be removed from receiving future communications from Special Gifts Theatre, you can opt out by texting STOP.

5. Data Security

We take appropriate security measures to protect your information. However, no data transmission or storage system is 100% secure. While we strive to protect your personal data, we cannot guarantee its absolute security.

6. Your Rights

Depending on your location, you may have certain rights regarding your personal data, including the right to:

- Access, correct, or delete your personal data.
- Withdraw consent where we are relying on consent to process your data.
- Object to processing or request restriction of your data.

To exercise these rights, please contact us at info@specialgiftstheatre.org.

7. Children's Privacy

Our services are not directed to individuals under 13, and we do not knowingly collect personal data from children. If we discover we have inadvertently collected data from a child, we will delete it promptly.

9. Changes to This Privacy Policy

We may update our Privacy Policy periodically to reflect changes in our practices. We will notify you of significant updates by posting the new Privacy Policy on this page. We encourage you to review it regularly.

10. Contact Us

Special Gifts Theatre welcomes your questions or comments about this Privacy Policy. If you believe Special Gifts Theatre has not adhered to this Privacy Policy please contact us at:

Special Gifts Theatre

Email: info@specialgiftstheatre.org

Phone: 847-564-7704

Address: PO Box 2231 Northbrook, IL 60065